

ennLight™

Enabling NetSuite Users Through Knowledge, Workshops, and Best Practices

Overview

NetSuite support should not stop at resolving tickets. As NetSuite evolves through new features, reporting capabilities, integrations, and best practices, organizations need a structured way to keep users informed and confident.

What ennLight Provides

ennLight™ is ennVee's NetSuite enablement program for users, business teams, and IT stakeholders. It brings structured learning, practical workshops, and ongoing knowledge sharing into the support experience so teams can improve platform awareness, adopt best practices, and make better use of available capabilities.

ennLight Enablement Components

Workshops 1

- General NetSuite feature awareness
- Customer-specific sessions
- Industry-specific best practices

Functional Focus 2

- Accounting and month-end processes
- SCM, procurement and fulfillment
- Manufacturing, work orders, and operations

Knowledge Assets 3

- Reference materials and user guides
- Short reference videos
- Curated blogs from NetSuite and ennVee

Industry Context

Across ERP environments, user adoption and ongoing training are key contributors to long-term platform value. Structured enablement helps reduce repeated questions, improve process consistency, and increase practical use of system capabilities.

Business Value

- ✓ Improve NetSuite user adoption
- ✓ Reduce avoidable support requests
- ✓ Support faster feature adoption
- ✓ Strengthen knowledge continuity
- ✓ Improve ROI over time

Part of ennVee's NetSuite Flexible Support Model: ennLight works alongside ennHance and the Service Tree Model to help organizations move beyond basic ticket resolution toward continuous support, enablement, and optimization.